Slide 1

Tennessee Immunization Certificate Validation Tool-Pharmacist

Last Updated: April 10, 2013

Slide 2

What is the TN Immunization Certificate Validation Tool (ICVT)?

- **New** function on TWIS
- It can produce *either*:
  - Validated Official TN Immunization Certificate
    - Complete for purposes of child care or school entry
    - No signature required for immunization section
    - Also produces successful validation report

    Or
  - Failed Validation Report
    - Highlights where record falls short of requirements

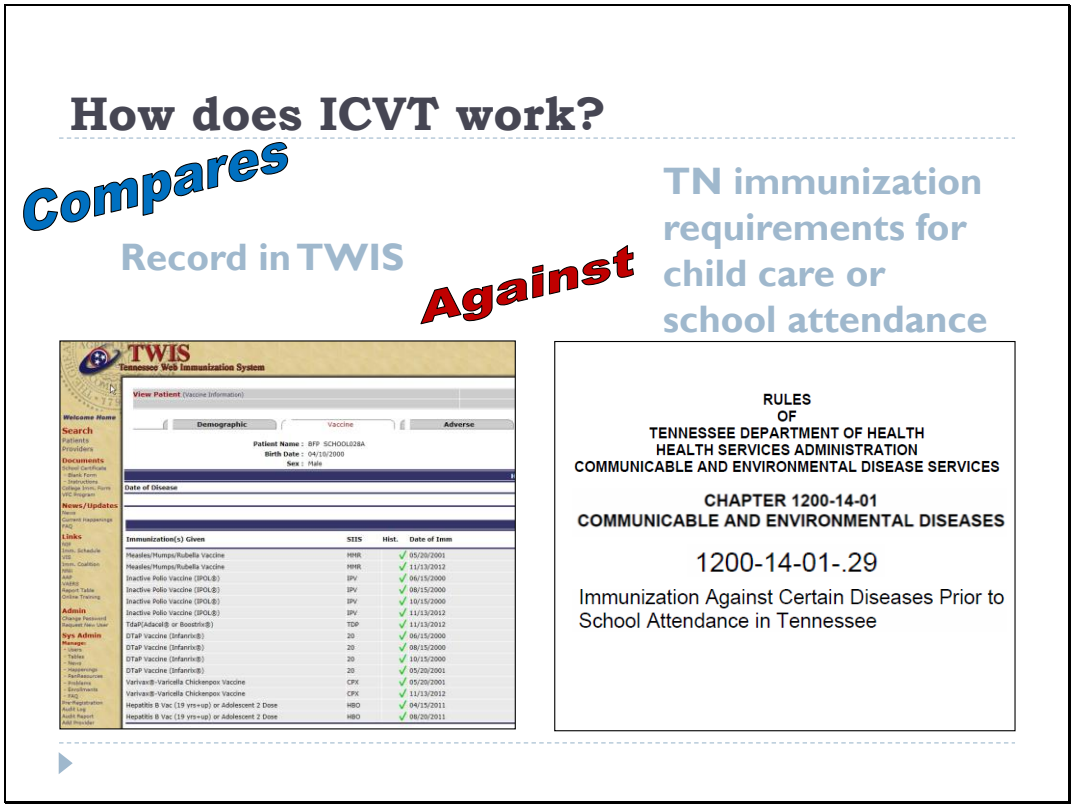
The validation tool is a module on TWIS that launched Monday, April 15, 2013.

It's able to produce two different items.

One of the items is a validated Official TN Immunization Certificate. Since the validation tool validates the certificate, no healthcare provider signature is required for the immunization section.

The other item that the tool produces is a validation report. The validation report can be one of two types: the successful or the passed report and the failed report.

Slide 3

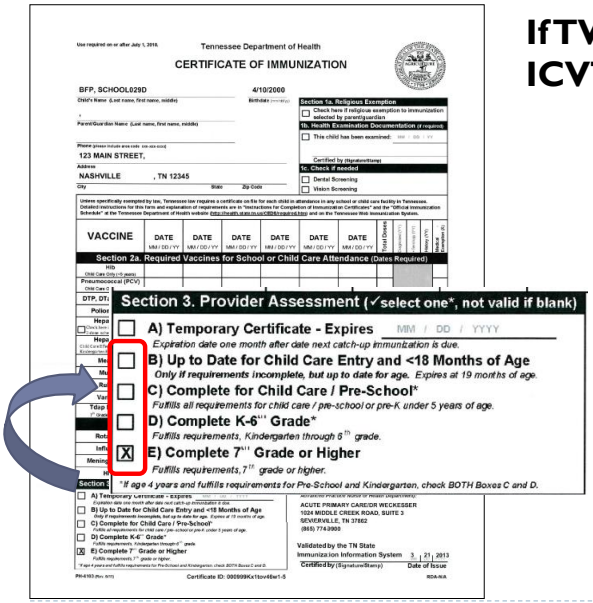


So, how does the validation tool work?

The tool is programmed with many, many, many rules and it uses these rules to compare a child's record in TWIS to the TN regulations for child care or school attendance.

Slide 4

What assessments can ICVT complete?



If TWIS record is complete, ICVT can validate for:

- B) Up to date for child care entry and <18 months old
- C) Complete for Child Care or Pre-School
- D) Complete for K-6th grade
- E) Complete 7th -12th grade*

*Works for current students entering 7th grade if Tdap and 2 doses of varicella vaccine (or disease history) are in TWIS

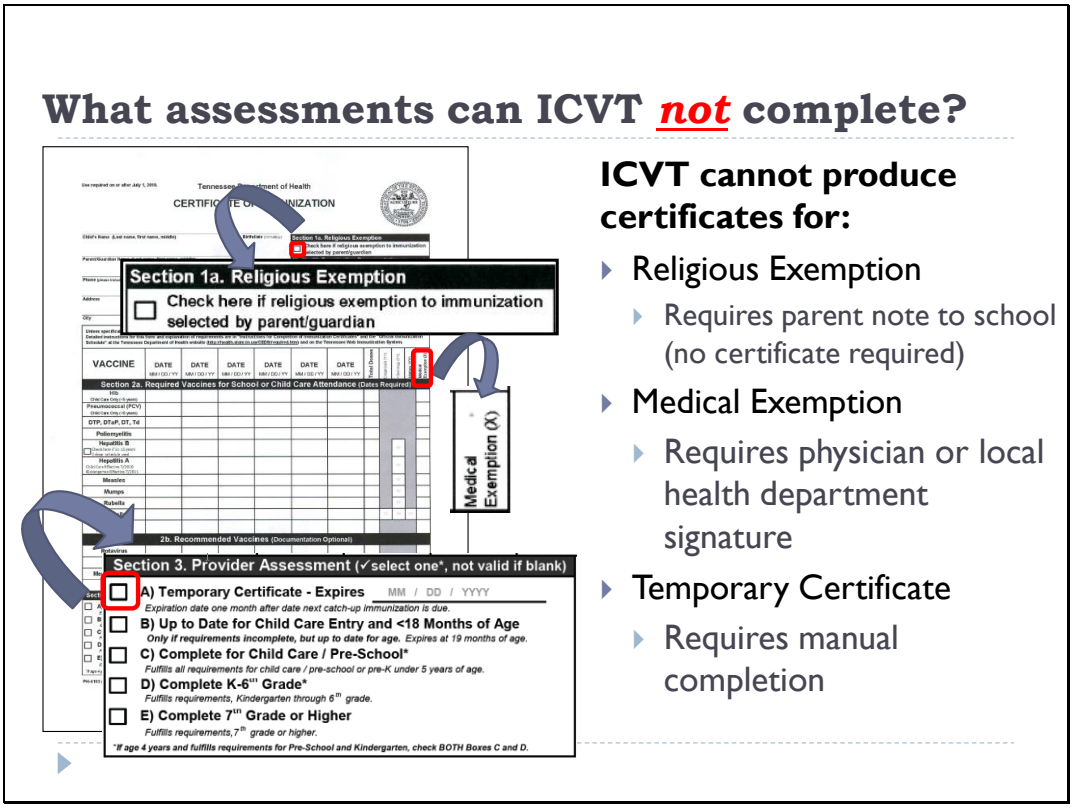
Since the tool uses a child's record in TWIS, the child's record must be complete for requirements in order for the tool to validate a certificate.

This slide lists the assessments that the tool is able to do. Notice that Boxes B through E in Section 3, the Provider Assessment section of the certificate are covered. The range is from up to date for childcare entry to complete for 7th grade and higher.

The tool is also able to validate certificates for current TN students entering 7th grade even if only Tdap and 2 doses of varicella vaccine or disease history of varicella are documented in TWIS. For varicella vaccine, there have to be 2 doses documented in TWIS.

If the TWIS record is incomplete for requirements, the tool can't validate a certificate!

Slide 5



The validation tool can't produce certificates for religious exemption or medical exemption and it can't produce temporary certificates.

In the case of religious exemption, no certificate is required.

Certificates with medical exemption and temporary certificates have to be completed manually and require a signature by an authorized healthcare provider at a medical office or health department clinic.

Pharmacists don't issue certificates with medical exemptions or temporary certificates.

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How does ICVT know which certificate a child needs?

- **It DOES NOT know! User must select correct validation type**
- User must know:
  - Is this child entering child care/pre-school, Kindergarten or a current student in TN schools entering 7th grade student, ***or***
  - Is child a brand new student starting TN school in first through twelfth grade (different rules/assessment apply for these!)

The tool is smart, but it doesn't know which certificate a child needs.

So as a first step, the pharmacist must select the correct validation type.

There are 2 validation types.

The first validation type is for:
A child who is entering child care/pre-school, or Kindergarten or a current student in TN schools who is entering 7th grade

The second validation type is for:
A child who is a new student to TN schools entering 1st through 12th grade.

Notice that I said that the second validation type is for students who are new to TN schools. This validation type is not meant to be used for students in 1st through 12th grade who are current students in TN schools. These current students should already have certificates on file at school

that were created whenever they entered school, either in Kindergarten or later. Current students had to meet requirements that were in place when they enrolled in school. The immunization requirements that the tool uses for new students to these grades aren't applicable to students who are currently enrolled in TN schools. There is no validation type for current students in grades 1-6 and 8-12.

The only time that a current student needs another certificate is when he is preparing to enter 7th grade. Remember, the first validation type is for these students.

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Select IMMCert. tab, then choose validation type

Tennessee Immunization Certificate | View Certificate/Document

Demographic | Vaccine | Adverse | IMMCert. | Letters

Tennessee Immunization Certificate

The Tennessee Immunization Certificate is required for children in child care or pre-school, and when they enroll for the first time in a school located in Tennessee. In addition, all currently enrolled students entering 7th grade must provide a certificate showing they have had the vaccines required for 7th grade entry.

Select Certificate to View

[Recommended] Validated Official TN Immunization Certificate Compare the immunization records in the Registry against age-appropriate state childcare, pre-school or school entry requirements. **If requirements are met, no signature is required.** If requirements are not met, a Failed Validation Report will display, highlighting the vaccines that did not meet state requirements. Recommended for all children whose records are or can be completed in the Registry.
Note: The healthcare provider must complete Section 1 if documentation of a health exam is required by local school authorities.

Select this box to produce a validated certificate (or Failed Validation Report) for a child in one of the following categories:

- A child entering child care and younger than 18 months of age (up to date for age)
- A child who has completed all requirements for child care/pre-school
- A child entering Kindergarten
- A child age 4 years who has completed requirements for both pre-school and Kindergarten
- A current TN student, needing certificate only for 7th grade entry requirements

or

Select this box only to produce a validated certificate (or Failed Validation Report) for a new student to Tennessee schools entering grade 1 through 12. *For older children who have never had a TN School Immunization Certificate, such as new TN residents.*

Select Document to View

Official Tennessee Immunization Schedule: required as of July 1, 2010
(Accepted schedule of immunization for vaccines required in Tennessee - also printed on the back of the official certificate)

Instructions for the New Tennessee Immunization Certificate: required as of July 1, 2010
(Instructions for Healthcare Providers Completing Tennessee Certificates of Immunization)

View Certificate/Document

This is the IMMCert. screen in TWIS.

Notice the two red boxes surrounding the radio buttons. This is the place where the user chooses the validation type. Depending on the age of the child, one or both of these options will be displayed. For younger children, only the first option will display and for older children, both options will display.

Slide 8

Once ICVT is done, more than one result may show, which one do I pick?

- ICVT assesses child's record against all requirements that MIGHT apply to a child of this age
  - It will display Pass/Fail results for every Provider Assessment category child *might* qualify for – user chooses
- ***User* must select correct type of "Provider Assessment" category**
  - Don't be tempted to select a passing option just because it's there…be sure that's the assessment child needs
  - Example: a 4 ½ year old is starting Kindergarten (K) and TWIS record has all vaccines except his second hepatitis A vaccine
    - ICVT cannot tell if child is enrolling in pre-school or K
    - Valid for Pre-school, Fails for K (until HAV series completed)

The tool evaluates the child's record to see if it meets the childcare and/or school requirements that might apply to a child of this age.

Multiple "Provider Assessment" categories may display with a Pass/Fail result for each category.

The user must select the correct type of "Provider Assessment" category. The user shouldn't just select a category that passes, but should select the category that the child needs.

On the next slide, I'll show you the validation results for a 4 1/2 year old enrolling in Kindergarten. The tool doesn't know if the child is enrolling in preschool or Kindergarten so it evaluates for both. The validation passes for pre-school and fails for Kindergarten.

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On Validation Results screen, user selects "Provider Assessment" category

Tennessee Immunization Certificate

Validation Results

Validation results are shown below for each Section 3 Provider Assessment category (Box B through E) that MIGHT be age-appropriate for this child. **Please select only the category that is needed**. Other categories may be disregarded.

The correct assessment category for a school-aged child **depends on the grade the child is entering**. New students entering a Tennessee school for the first time in either Kindergarten and 7th grades have additional requirements compared to children entering all other grades. Review options and select the category appropriate for the grade the child is entering.

Select certificate or document to View

PASSED - **Box C: Complete For Child Care / Pre-School (under 5 Years of Age)**

Fulfills all requirements for child care / pre-school or pre-K and under 5 years of age.

PASSED - Validated for this Category

View/Print validated Official Certificate (PDF).

View Validation Report

This report shows exactly how the child's record passed or failed to meet the requirements of this assessment category. The report may guide completion of requirements and may identify invalid doses in the record.

FAILED - **Box D: Complete K-6th Grade (Entering Kindergarten)**

Fulfills requirements for Kindergarten.

FAILED - NOT Validated for this Category

Print a copy of the Official Certificate that has NOT been validated (PDF).

This copy will include all immunizations in the record and will require the further completion and signature by a qualified healthcare provider (MD, DO, APN, PA or Public Health Nurse at a health department).

View Validation Report

This report shows exactly how the child's record passed or failed to meet the requirements of this assessment category. The report may guide completion of requirements and may identify invalid doses in the record.

Here is the validation results screen in TWIS. Notice that there are 2 provider assessment categories listed. The top one has passed and the bottom one has failed.

Since this child needs a certificate for Kindergarten, the user should concentrate on the second category and ignore the first.

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Validated Certificate: Example of a record complete for a *current* student entering 7th grade

- Child's demographics
- Dates of all valid required doses (Section 2a)
  - Invalid doses of required vaccines in TWIS record are <u>not</u> printed
  - All recorded doses of vaccines not evaluated for requirement <u>are</u> printed
- Certificate has been revised - "Total Doses" column removed
- If applicable, year of varicella disease in Disease History (YY) column

BFP, SCHOOL028A — Child's Name (Last name, first name, middle)
4/10/2000 — Birthdate (mm/dd/yy)
Parent/Guardian Name (Last name, first name, middle)
Phone (please include area code xxx-xxx-xxxx)
123 MAIN STREET, — Address
NASHVILLE , TN 12345 — City State Zip Code

VACCINE	DATE MM / DD / YY	DATE MM / DD / YY	DATE MM / DD / YY	DATE MM / DD / YY	DATE MM / DD / YY	DATE MM / DD / YY	Total Doses	Disease (YY)	Serology (YY)	History (YY)	Medical Exemption (E)
Section 2a. Required Vaccines for School or Child Care Attendance (Dates Required)											
Hib (Child Care Only <5 years)											
Pneumococcal (PCV) (Child Care Only <5 years)											
DTP, DTaP, DT, Td											
Poliomyelitis											
Hepatitis B (Check here if 11-15 year Group schedule used)											
Hepatitis A (Child Care Effective 7/2010 Kindergarten Effective 7/2011)											
Measles											
Mumps											
Rubella											
Varicella											03
Tdap Booster (7th Grade Entry Only)	10/11/2012										

Now let's look at an example of a validated certificate. This child is a current student in TN schools who is preparing to enter 7th grade and his TWIS record only has 1 dose of Tdap and documentation of history of varicella disease. So, the tool has determined that the requirements for a current student entering 7th grade are met and it has produced a validated certificate.

Starting at the top, the demographic section is populated with identifying information for the child.

The required vaccine section (2a.) displays dates of **valid required** doses. If this child's record contained required vaccine doses that were evaluated as invalid, these i**nvalid** doses would not be displayed. If this child's record contained other vaccine doses that were not evaluated for requirements, a**ll** doses would be displayed. This includes vaccines listed in the recommended vaccines section (2b.).

The certificate has been revised to remove the “Total Doses” column. The validated certificate doesn’t have a total doses column.

If the child’s record includes history of varicella disease and this history is used to meet varicella requirements, the history will display on the certificate.

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Validated Certificate: Section 3. Provider Assessment

Section 3. Provider Assessment (✓select one*, not valid if blank)

- ☐ **A) Temporary Certificate - Expires** MM / DD / YYYY
  Expiration date one month after date next catch-up immunization is due.
- ☐ **B) Up to Date for Child Care Entry and <18 Months of Age**
  Only if requirements incomplete, but up to date for age. Expires at 19 months of age.
- ☐ **C) Complete for Child Care / Pre-School***
  Fulfills all requirements for child care / pre-school or pre-K under 5 years of age.
- ☐ **D) Complete K-6th Grade***
  Fulfills requirements, Kindergarten through 6th grade.
- ☒ **E) Complete 7th Grade or Higher**
  Fulfills requirements, 7th grade or higher.

**If age 4 years and fulfills requirements for Pre-School and Kindergarten, check BOTH Boxes C and D.*

Certificate ID: 0009993D1oqyRUp7-5

- ICVT marks box in **Section 3. Provider Assessment**
- Unique certificate ID generated by ICVT in bottom margin
  - In future, users will be able to use ID to look up certificate in TWIS

The validation tool marks the appropriate box in Section 3. Provider Assessment.

The tool will also generate a unique certificate ID that is placed in the bottom margin. At some future date, users will be able to look up a validated certificate in TWIS by using this ID.

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Validated Certificate: Section 4 (provider contact info)

- Name and address of user's facility
- Instead of provider signature, this statement will be printed
- Date of issue

Section 4. (Required) Printed or Stamped Name, Address, Phone of Qualified Healthcare Provider (MD, DO, PA, Advanced Practice Nurse or Health Department):

ACUTE PRIMARY CARE/DR WECKESSER
1024 MIDDLE CREEK ROAD, SUITE 3
SEVIERVILLE, TN 37862
(865) 774-9900

Validated by the TN State Immunization Information System

3 | 21 | 2013
MM | DD | YYYY

Certified by (Signature/Stamp) **Date of Issue**

In section 4 of the certificate, the name and address of the user's facility displays.

And instead of the provider signature, the certificate displays the phrase, "Validated by the TN State Immunization Information System." The date of issue is also displayed.

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Who can print a Validated Certificate?

- **Any TWIS user**, including school officials or school nurses with read-only access to TWIS and pharmacists
- It may be provided to parent with no further signature to confirm immunizations

- **Note:** Section 1b. Health Examination Documentation
  - ***Cannot*** be completed automatically with ICVT
  - Health examination policies are made by local school districts and not part of Department of Health rules

Any TWIS user can print a validated certificate. This includes users with read-only access such as school officials and school nurses. Pharmacists have read and write access to TWIS and as a pharmacist, you can also print validated certificates.

Again no additional signature is required for the immunization section on the validated certificate!

One thing to keep in mind is that Section 1b. Health Examination Documentation can't be completed by the validation tool. TWIS doesn't store data related to health examinations. You can print a validated certificate for a child who needs a health examination and then the parent can take the certificate to the child's healthcare provider for completion of the health examination section. Just a note: The local school districts make the policies for health examination and the Department of Health is not involved in health examination requirements.

Slide 14

Failed Validation Report: Record does not meet requirements

- Choose this report to see which vaccines met or did not meet requirements
- If requirements not met, *why?*
  - Missing doses
  - Invalid dose (it will indicate type of error below)
    - Invalid because it was given before minimum age
    - Invalid because dose in series given too close to previous dose
  - Schedule and minimum intervals/ages follow CDC's current published Recommended Childhood Immunization Schedule and Catch-Up Schedule
  - Validation reports only show required vaccines and do NOT assess vaccines or doses not required for "Provider Assessment" category

Now on to the second type of item that the tool produces, the validation report. Remember that I mentioned earlier that the tool produces two types of validation reports, pass and fail. We're going to spend the next few minutes on the failed validation report.

This report lists the vaccines that were included in the evaluation and shows which vaccines met and didn't meet requirements.

If requirements weren't met, it shows why they weren't met. Missing doses might be one of the reasons and invalid doses could be another. Invalid doses are invalid because they were given before the minimum age and/or because the dose was given too close to a previous dose in the series.

The tool uses CDC's 2013 Recommended Childhood Immunization and Catch-Up Schedule to evaluate a child's record. These schedules include information about minimum ages and intervals.

It’s important to remember that validation reports only show required vaccines and don’t evaluate vaccines or vaccine doses that are not required for a particular assessment category. Next, I’ll show you some examples of failed validation reports.

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Failed Validation Report Missing Doses Example: Complete for Child Care/Pre-School

Certificate summary result is FAIL

Missing dose #4 of DTaP so requirement not met: vaccine type is red and [Failed]

Hep A missing completely!: vaccine type is red and [Failed]

Tennessee Web Immunization System. - Windows Internet Explorer

TWIS Tennessee Web Immunization System

Help Desk 1-888-TWIS-HELP (894-7435) Website available daily from 7:00 AM to 11:30 PM Central Time

Back Print Contact Help Logout

Certificate Validation Report [FAIL]

Print Friendly Page

Box C: Complete For Child Care / Pre-School (under 5 Years of Age)

Certificate Information			Validation Information
Enrollee Name:	DOB:	Report Date:	Summary Result:
PROV015K BFP	5/13/2011	3/21/2013	FAIL

Vaccine Type	Required Doses	Doses Recorded in Registry	Valid Doses	Reason for Invalid Doses Min. Age	Min. Int
DTP/DTaP/DT [Failed] (201)	4	07/13/2011	1		
		09/13/2011	2		
		11/13/2011	3		
Hep B (Hepatitis B) [Passed] (204)	3	07/13/2011	1		
		09/13/2011	2		
		11/13/2011	3		
HIB [Passed] (205)	4	07/13/2011	1		
		09/13/2011	2		
		11/13/2011	3		
		06/20/2012	4		
IPV (Polio) [Passed] (212)	3	07/13/2011	1		
		09/13/2011	2		
		11/13/2011	3		
MMR (MMR Vaccine) [Passed] (217)	1	06/20/2012	1		
PCV (Pneumococcal Vaccine) [Passed] (213)	4	07/13/2011	1		
		09/13/2011	2		
		11/13/2011	3		
		06/20/2012	4		
VAR (Varicella Vaccine) [Passed] (218)	1	06/20/2012	1		
Hep A [Failed]		Missing	0		

This is an example of a failed validation report for a child needing a complete for child care/preschool certificate.

First notice that there are 8 vaccines listed on the report. These are the vaccines that are required for this “Provider Assessment” category, Complete for Child Care/Pre-school. Validation reports only show required vaccines and don’t evaluate vaccines or doses of vaccines that are not required for a particular assessment category.

The vaccine listed at the top of the report is DTaP and this child’s record has only 3 doses. But 4 doses are required for this assessment category, so the DTaP requirement isn’t met and DTaP is in red and failed in the red bar. This is one example of a missing dose.

Another is the vaccine listed at the bottom of the report. This vaccine is Hepatitis A and the child’s record doesn’t have any doses of Hepatitis A so missing is displayed. Since Hepatitis A is a required vaccine for this assessment category, Hepatitis A is in red and failed displays in the red bar.

Since the child’s record didn’t meet requirements, the certificate summary result is fail and is red.

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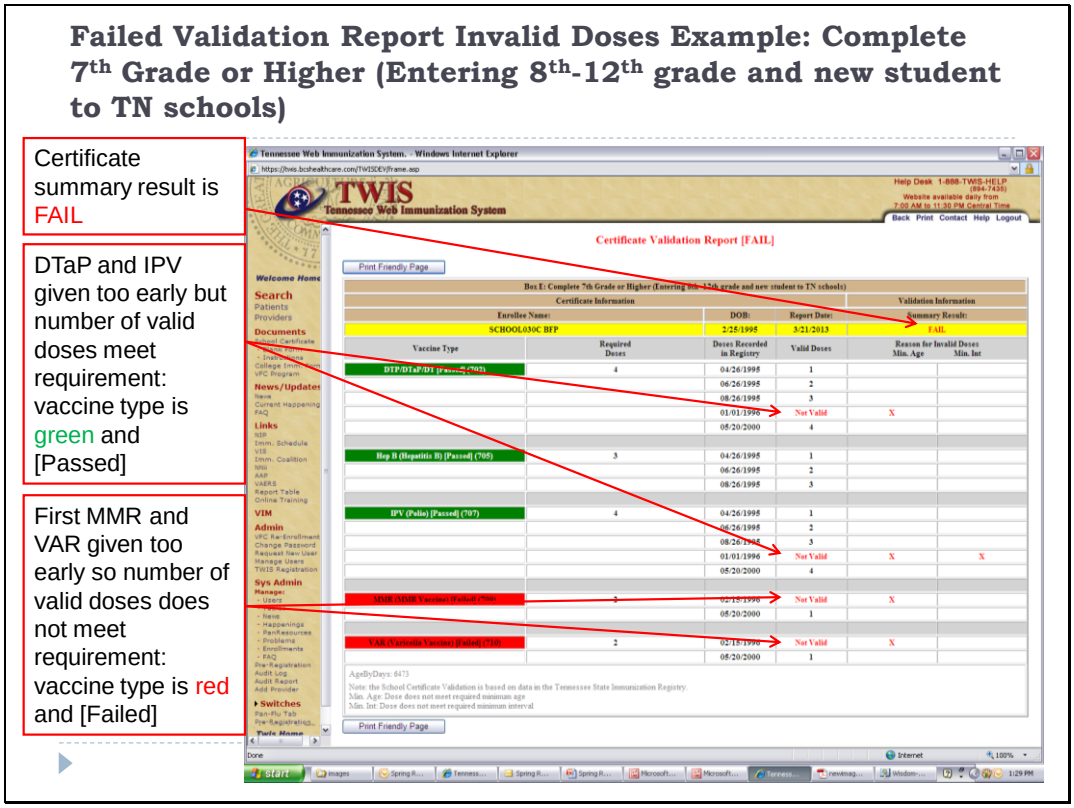

This is another example of a failed validation report. This one is for a new student to TN schools who is entering 12th grade.

Notice that there are 5 vaccines listed on the report. These are the vaccines that are required for this "Provider Assessment" category, Complete 7th Grade or Higher (Entering 8th-12th grade and new student to TN schools). Again, validation reports only show required vaccines and don't evaluate vaccines or doses of vaccines that are not required for a particular assessment category.

Notice that both DTaP and IPV show doses that are not valid. The DTaP dose is not valid because of minimum age and the IPV dose is not valid because of minimum age and minimum interval. But in the case of these vaccines the total number of valid doses meets the requirement for this assessment category and so both vaccine types are green and passed displays in the green bars.

Now look at MMR and Varicella. The first dose of both of these vaccines was given before the minimum age and because of these invalid doses the total number of valid doses doesn't meet

the requirement for this assessment category. Both of these vaccine types are red and failed displays in the red bars.

Since the child’s record didn’t meet requirements, the certificate summary result is fail and is in red.

Slide 17

Failed Validation: How Printout Looks

Vaccine type passed validation: vaccine type gray and [Passed]

Vaccine type failed validation: vaccine type bold and [Failed]

Tennessee Department of Health Immunization Registry
Official Immunization Certificate Automated Validation Assessment
[FAIL]

Box E: Complete 7th Grade or Higher (Entering 8th -12th grade and new student to TN schools)					
Certificate Information				Validation Information	
Enrollee Name:		DOB:	Report Date:	Summary Result:	
SCHOOL030C BFP		2/25/1995	4/3/2013	FAIL	
Vaccine Type	Required Doses	Doses Recorded in Registry	Valid Doses	Reason for Invalid Doses Min. Age	Min. Int
DTP/DTaP/DT [Passed] (702)	4	04/26/1995	1		
		06/26/1995	2		
		08/26/1995	3		
		01/01/1996	Not Valid	X	
		05/20/2000	4		
Hep B (Hepatitis B) [Passed] (705)	3	04/26/1995	1		
		06/26/1995	2		
		08/26/1995	3		
IPV (Polio) [Passed] (707)	4	04/26/1995	1		
		06/26/1995	2		
		08/26/1995	3		
		01/01/1996	Not Valid	X	X
		05/20/2000	4		
MMR (MMR Vaccine) [Failed] (709)	2	02/15/1996	Not Valid	X	
		05/20/2000	1		
VAR (Varicella Vaccine) [Failed] (710)	2	02/15/1996	Not Valid	X	
		05/20/2000	1		

AgeByDays: 6473

Note: This preschool or school automated validation function assesses only immunization records in the State of Tennessee Immunization Registry. The accuracy of the information depends upon the completeness and accuracy of records entered by immunization providers.

Min. Age: Dose does not meet required minimum age.

Min. Int: This dose was given before the minimum allowable interval between doses in the series. Minimum intervals are published in the Centers for Disease Control and Prevention Catch-Up Immunization Schedule.

Users have the ability to print validation reports. This is a printout of the failed validation report from the previous slide.

Notice that on the printout, the vaccine types that pass are gray and passed is printed. The vaccine types that fail are bold and failed is printed.

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Failed Validation Report - Printout

- Title at top shows category of Provider Assessment in Section 3 of certificate
  - Box E for this new 12th grader who just moved to TN
- Child's name, date of birth
- Date report was generated
- Summary result (FAIL)

Box E: Complete 7th Grade or Higher (Entering 8th -12th grade and new student to TN schools)			
Certificate Information			Validation Information
Enrollee Name:	DOB:	Report Date:	Summary Result:
SCHOOL030C BFP	2/25/1995	3/21/2013	FAIL

Now let's look more closely at the parts of the failed validation report.

You'll see the Provider Assessment category at the top. This one is Box E: Complete 7th Grade or Higher (Entering 8th – 12th grade and new student to TN schools).

Identifying info for the child, the report date, and the certificate summary result are listed next.

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Failed Validation Report - Printout

- Each required vaccine (***vaccines not required are <u>not</u> assessed***)
- Required number of doses (*based on child's age and assessment need, such as whether for child care or school*)
- Dates of **every** dose recorded in TWIS (*whether valid or not*)
- Each date either a valid dose #, or "Not Valid"
- Not Valid doses: minimum age and/or minimum interval error
- Use of combination vaccines will result is an "extra" dose of one or more antigens, and those "extra" doses will flag as invalid. **This is not a problem as long as overall series passes.**

Vaccine Type	Required Doses	Doses Recorded in Registry	Valid Doses	Reason for Invalid Doses Min. Age	Min. Int
IPV (Polio) [Passed] (707)	4	04/26/1995	1		
		06/26/1995	2		
		08/26/1995	3		
		01/01/1996	Not Valid	X	X
		05/20/2000	4		

This is the vaccine section of the report.

In the Vaccine Type column, again, only required vaccine types for a particular provider assessment category are included on the report.

The Required Doses column contains the required number of doses for a particular assessment category.

The Doses Recorded in Registry column contains the dates for doses of required vaccines that are in TWIS.

The Valid Doses column usually contains either a dose number or not valid for each dose recorded in TWIS.

There may be some times that the valid doses column is blank. A good example of this would be a child who is new to TN schools and is entering 8th – 12th grade, who has had a complete series

of DTaP/DTP/DT and 1 dose of Tdap vaccine. The tool evaluates the DTaP/DTP/DT doses and it will number the valid doses. If the total number of valid doses of DTaP meets the requirement, the tool will ignore the Tdap and the valid doses column will be blank for Tdap.

Let's look at the Reason for Invalid Doses columns…If any of the evaluated doses are not valid, the Reason for Invalid Doses columns will be marked with an X to indicate the reason or reasons the dose is invalid. The reason could be minimum age and/or minimum interval.

In this example, a combination vaccine was used, which resulted in an extra dose of IPV, a 4th dose given before the minimum age and interval. But this is OK because another dose was given later that is valid so the record meets the required number of doses of IPV for this assessment category and the IPV series passed.

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Options for use of Failed Validation Report

- Users who have read-only access and cannot alter TWIS records (such as school personnel):
  - Print and give failed validation report to parent to show what child needs
  - May share with healthcare provider to show what is needed
- Pharmacists:
  - If failed report shows missing doses, may enter missing records into TWIS
    - History doses from medical records or doses given at visit
  - After updating record, may re-run ICVT for validated certificate

Now that you know all about the failed validation report, how can it be used? Specifically, how can you use it?

You need to be aware that school personnel may be printing these reports and giving them to parents. You may see some parents showing up with them in pharmacies. When they give you the report, you'll want to re-run the tool to make sure that you have the most accurate information.

Whenever you run the tool and get a failed validation report for the desired Provider Assessment category, you'll need to update the record. You can do this by entering history doses into TWIS or by entering doses given that visit into TWIS. Then you'll want to re-run the tool to produce a validated certificate.

Slide 21

What if Needed Vaccines *Cannot* be Completed at Visit? Temporary Certificates or Medical Exemption

- Print and give failed validation report to parent to show what child needs
- May share with healthcare provider to show what is needed
- No option to print a certificate that is not validated

If needed vaccines can't be completed at that visit, then the child will need to see his primary care provider or the health department to receive an appropriate certificate, either a certificate with medical exemption or a temporary certificate.

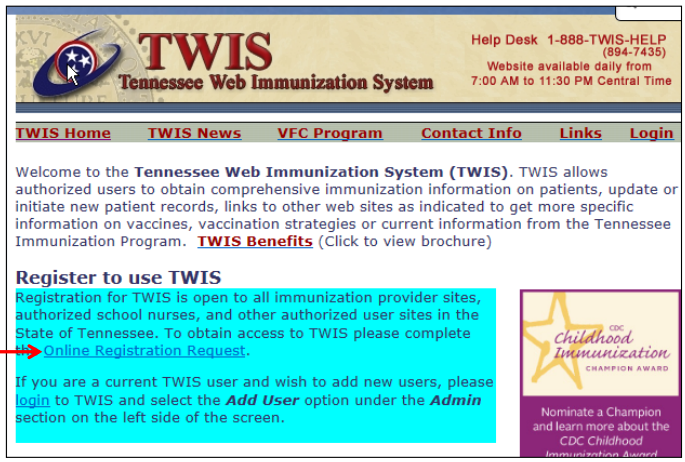
Pharmacists can print the failed validation report and give it to the parent to share with the child's healthcare provider.

The only type of certificate that pharmacists can print is the validated certificate.

Slide 22

Access to Validation Tool: All TWIS Users

- Register to use TWIS at http://twis.tn.gov
- Click on Online Registration Request link to get started



How do you get access to this GREAT! WONDERFUL! FABULOUS! tool?

You have to have access to TWIS!

Any immunizing pharmacists who don't already have access to TWIS will need to register to use TWIS. On the TWIS homepage, look for the Register to use TWIS section and click on the Online Registration Request link.

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Information and Assistance

Questions about ICVT?

- Resources on TWIS for each category of user:
  - Medical offices and local health departments (full access users)
  - Pharmacists (full registry use, but print only ICVT-validated certificates)
  - School officials/nurses (read-only access, print ICVT-validated certificates)
- Flyers, user's guides, slide sets, Webinars

Problems using ICVT?

- TWIS Help Desk (888)894-7435 or health.imm@tn.gov

Resources are available on TWIS and are specific for each type of user. The resources include flyers, user's guides, and slide sets. Resources are available on this webpage http://health.state.tn.us/TWIS/requirements.htm .

Please contact the TWIS Help Desk if you have problems using the validation tool.